Michael Fragiskatos
Web Developer

Profile
Newly skilled web developer with knowledge in HTML, CSS, JavaScript, React, Node.js, and jQuery. Continuous learning of new languages, frameworks, and databases.

Contact
(226) 929-3570

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https://mfraggy25.github.io/portfolio-website

Skills
- HTML
- CSS
- JavaScript
- Node.js
- React
- Bootstrap
- AWS
- MongoDB
- PostGreSQL
- Angular
- Vue.js
- jQuery
- TypeScript
- Heroku

Education

Full Stack Web Development Immersion
September 2019 – Present
CareerFoundry

Chartered Insurance Professional Designation
January 2015 – December 2017
Insurance Institute of Canada

Global Studies
September 2010 – December 2013
Wilfrid Laurier University

Experience

Broker Inquiries Analyst   March 2019 – Present
Economical Insurance   Kitchener, Ontario
- Assisting brokers with inquiries pertaining to products and pricing
- Handling incoming broker inquiries and requests for workflow advice
- Supporting brokers as they navigate system changes by reinforcing messages and providing step-by-step guidance where appropriate
- Supporting brokers by resolving billing and payment inquiries

Personal Lines Underwriter   November 2016 – March 2019
Economical Insurance   Kitchener, Ontario
- Develop and maintaining positive broker relations to ensure retention of business
- Ensuring a strategic approach in the selection and rating of personal insurance policies according to corporate guidelines
- Conducting thorough reviews of new business, policy changes, renewals and various other transactions prior to issuing

Brand Ambassador
August 2014–January 2015,   August 2018–March 2019
Economical Insurance   Kitchener, Ontario
- Achieving strong presentation and communication skills by delivering key messaging and completing product sampling for Microsoft Surface Pro (2014-15) and various beer and liquor products (2018)
- Providing detailed product information to generate sales
- Building sustainable relationships with retail sales associates in order to support one another in achieving sales targets

Projects
- Pokedex App – jQuery & Bootstrap
- My Movies – Full-Stack MERN (MongoDB, Express, React, Node.js)
- Language Quizzes – Angular & TypeScript
- Checklist App – Vue.js